



## Recurring Payment (SchedulePay)

Improve cash flow with always on-time payments

**Recurring Payment (SchedulePay)** provides automatic payment facilities for recurring payments and subscription fees collection. It enables merchant to accept recurring payment instructions by just register the payment information, billing amount and schedule online. It exempts the complicated and time-consuming process of setting up recurring payment instructions through traditional banking service, and reduces the chance of authorization failure.

The system not only minimize the administration costs of manual payment processing and late payment collection calls, it also helps merchant to generate more stable income and maintain excellent cash flow by ensuring payments on-time.

### Applications

- ❖ Regular Payments
- ❖ Subscription Fee
- ❖ Membership Fee
- ❖ Tuition Fee
- ❖ Accommodation Fee
- ❖ Regular Donations

### Features

- ❖ Integrated merchant administration platform manages recurring payment and all payment receivables
- ❖ Choice of schedule frequency, e.g. quarterly, every alternate week or specific day of the month
- ❖ Convenient admin control system enables merchant to pause / update a schedule anytime
- ❖ Immediate confirmation for receipt of payment
- ❖ Real-time failure transaction notification
- ❖ Detailed daily transaction and sales analysis reports available

### Benefits

- ❖ Improve cash flow with always on-time payments
- ❖ Boost profit with automatic subscriptions
- ❖ Reduce per-transaction costs and administration costs of manual billing
- ❖ Prevent customer friction by eliminating collection calls
- ❖ Improve customer service by aiding busy clients to settle bills without hassle
- ❖ Enhance administration efficiency by managing all payments in one single payment platform with detailed transaction reports
- ❖ Encourage the usage of automated payments through the easy registration process
- ❖ Better payment security by skipping credit card data entry in each transaction



Comprehensive · Integrated · Secure



## 循環收款服務

### 確保收款準時到帳

**循環收款增值服務**，讓商戶及顧客透過方便的網上平台，即時為常費設立定時自動轉帳指示，免除傳統銀行登記自動轉帳所需的繁複程序及授權被拒風險。商戶可藉此鼓勵更多顧客登記及使用定期自動轉帳服務，確保更穩定收入及現金流，並減少人手處理循環收費及追收欠款時所做成的行政成本。

### 適用範圍

- ✦ 任何常費
- ✦ 訂閱費用
- ✦ 會員費用
- ✦ 學費
- ✦ 住宿費
- ✦ 定期慈善捐款

### 服務特色

- ✦ 綜合商戶管理系統，同時管理循環收款及其他收款
- ✦ 多種繳款期選擇，包括每季、隔週或於每月指定日子轉帳等
- ✦ 簡易管理流程，讓商戶自行登記、更新或暫停自動轉帳設定
- ✦ 即時電郵確認收款
- ✦ 實時通知失敗交易
- ✦ 詳細交易及銷售分析報告

### 業務效益

- ✦ 改善商戶現金流，確保所有應收款項準時到帳
- ✦ 提升盈利，減少顧客因繳費麻煩而突然中止服務
- ✦ 減低每次交易成本，以及人手處理帳單和收款所涉及的行政成本
- ✦ 提升客戶滿意度，減少因追收遲交費用所帶來的客戶磨擦
- ✦ 提高客戶服務質素及顧客忠誠度，省卻顧客的繳費麻煩
- ✦ 提升行政效率，透過綜合管理平台，管理所有網上收款及自動轉帳收款，並設詳細付款記錄及銷售分析報告
- ✦ 增加自動轉帳使用率，透過簡易網上登記程序鼓勵顧客使用服務
- ✦ 加強交易安全性，毋須顧客於每次繳費時重複輸入信用卡等資料